



MOLPay Documentation

List of MOLPay Payment Error Code (Version 1.0)

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Part A : MOLPay Payment Error Code

Code	Description
P01	Payment Timeout
P08	Referral not valid
P403	Invalid Payment URL
P404	Empty MerchantID
P22	IP failed for txn pending > 10x in short period.
P21	IP failed/blocked for txn pending>10x in short period.
P33	System is busy now, temporary out of services. Please try again later. Error Code: 33
999	Blocked Transaction due to buyer information found in blacklists
P3099	Card not authorized to transacted. Credit Card Number is empty OR digits number of BIN less than 6.
P3011	Non-3D card is not allowed to perform the transaction.
P3089	3D card : - Customer use invalid link to submit Non-3D feedback form. Empty Merchant ID & Txn ID.

Part B : MOLPay Credit Card Payment Error Code (part i)

Error Code	Description	Action / Remarks
000	Transaction is successful	Merchant to display the confirmation page to cardholder
101	Invalid field passed to Paymex	Merchant needs to check error description to find out what is wrong with the field. Authorization/Authentication not carried out.
201	Invalid ACS response format. Transaction is aborted.	Retry the transaction. If error persists, contact issuing bank.
202	Cardholder failed the 3D authentication, password entered by cardholder is incorrect and transaction is aborted	Merchant to display error page to cardholder
203	Transaction not approved	Retry the transaction. If error persists, contact issuing bank.
300	Transaction not approved	Transaction has failed authorization, e.g. due to insufficient credit, invalid card number, etc. The actual response code provided by acquiring host can be found via the View Transaction History web page available to merchants. The list of response code is attached below.
301	Record not found	<ul style="list-style-type: none"> • Merchant/User has submitted a transaction with invalid purchase ID • Merchant/User tried to reverse a previously declined transaction
302	Transaction not allowed	<ul style="list-style-type: none"> • Purchase ID not unique due to mismatched card number and/or transaction amount • System unable to process reversal due to transaction has been settled • System unable to process reversal due to transaction type is CAPS • System unable to process previously voided transaction
303	Invalid Merchant ID	Not a valid merchant account
304	Transaction blocked by error 901	Merchant to report error to acquiring bank Note: Transactions with error code 304 will not be recorded in Transaction Log
900	3D Transaction timeout	Timeout of 3D transaction due to late response from Issuer ACS, after the predefined 3D timeout set in the application.
901	System Error	System unable to complete transaction. Merchant to report error to acquiring bank.
902	Time out	Issuing/acquiring host timeout, transaction is not approved

Part B : MOLPay Credit Card Payment Error Code (part ii)

Error Code	Description
?	Response Unknown
0	Transaction Successful
1	Transaction could not be processed
2	Transaction Declined - Contact Issuing Bank
3	Transaction Declined- No reply from Bank
4	Transaction Declined - Expired Card
5	Transaction Declined - Insufficient credit
6	Transaction Declined - Bank system error
7	Payment Server Processing Error - Typically caused by invalid input data such as an invalid credit card number. Processing errors can also occur. (This is only relevant for Payment Servers that enforce the uniqueness of this field) Processing errors can also occur.
8	Transaction Declined - Transaction Type Not Supported
9	Bank Declined Transaction (Do not contact Bank)
A	Transaction Aborted
B	Transaction Blocked - Returned when: <ul style="list-style-type: none"> • The Verification Security Level has a value of '07'. • If the merchant has 3-D Secure Blocking enabled, the transaction will not proceed. • The overall risk assessment result returns a "Reject" or "System Reject".
C	Transaction Cancelled
D	Deferred Transaction
E	Transaction Declined - Refer to card issuer
F	3D Secure Authentication Failed
I	Card Security Code Failed
L	Shopping Transaction Locked (This indicates that there is another transaction taking place using the same shopping transaction number)
N	Cardholder is not enrolled in 3D Secure (Authentication Only)
P	Transaction is Pending
R	Retry Limits Exceeded, Transaction Not Processed
T	Address Verification Failed
U	Card Security Code Failed
V	Address Verification and Card Security Code Failed

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