Customer Integration Environment

The Customer Integration Environment allows customers to test their application prior to launch. This environment is intended for integration testing of customer applications with the UPS servers. No stress testing should ever be performed by customers against any UPS systems.

Once your application has been thoroughly tested, you should redirect the application to the UPS Production Environment.

Please note that while the Customer Integration Environment maintains system availability 24 hours, 7 days each week, there are occasional system down times to allow for server maintenance.

Negotiated Rates

Negotiated Rates are available in the UPS Customer Integration Environment and are returned when the Negotiated Rate indicator is provided in the rate request. The Negotiated Rates returned *do not reflect the contractual rate and may vary.* (A flat 1% discount is returned)

Also in the Customer Integration Environment the shipper eligibility for Negotiated Rates is not fully verified. For shipper eligibility requirements refer to Negotiated Rates section within UPS Rates & Service Selection.

Rates & Service Selection

Test your Rates & Service application using valid and invalid date elements including postal codes, weights and package types. This will ensure that your application has the ability to process success and error responses correctly.

Verifying Shipping Rates

Shipping rates quoted are estimates based on the information supplied. Other shipping charges may apply and the final shipping charge may differ depending upon UPS Account Number and how the package is tendered to UPS. Please see the applicable UPS Rate and Service Guide for details.

When comparing shipment charges between applications and tools providing UPS rates, be sure that the requests are identical. Working through any discrepancies will require knowledge of all parameters posted along with defaults, numeric rounding, and rate table used by the applications being compared.

For more information on UPS Services, refer to the UPS Service Guide at:

http://www.ups.com/using/svc-index.html.

You can check your results against the UPS Quick Cost Calculator™ web application located at:

© 2010 United Parcel Service of America, Inc. All Rights Reserved. Confidential and Proprietary

http://wwwapps.ups.com/servlet/QCCServlet.

For integration testing, you should direct your test Rate and Service Selection software to:

https://wwwcie.ups.com/ups.app/xml/Rate.

System Availability

The Customer Integration Environment is available 24 hours a day, 7 days a week.

Server Availability Check

All of the UPS services work using HTTPS POST. Using the same URL as you point your application to, perform an HTTPS GET. If the server is available, it will reply with the service name, remote user, server port, server name, and servlet path. To see this in action, type the following URL in your web browser:

https://wwwcie.ups.com/ups.app/xml/Rate

The following will be returned:

Service Name: Rate
Remote User: null
Server Port: 443
Server Name: wwwcie.ups.com
Servlet Path: /Rate

Once testing is completed please direct your Rating Package XML to the URL below for production:

https://onlinetools.ups.com/ups.app/xml/Rate

© 2010 United Parcel Service of America, Inc. All Rights Reserved. Confidential and Proprietary