Customer Integration Environment

The Customer Integration Environment allows customers to test their application prior to launch. This environment is intended for integration testing of customer applications with the UPS servers. No stress testing should ever be performed by customers against any UPS systems.

Once your application has been thoroughly tested, you should redirect the application to the UPS Production Environment.

Please note that while the Customer Integration Environment maintains system availability 24 hours, 7 days each week, there are occasional system down times to allow for server maintenance.

Package Rating

For integration testing, you should direct your Rate test software to:

https://wwwcie.ups.com/webservices/Rate

System Availability

The Customer Integration Environment is available 24 hours a day, 7 days a week.

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Server Availability Check

All of the UPS services work using HTTPS POST. Using the same URL as you point your application to, perform an HTTPS GET. If the server is available, it will reply with the service name, remote user, server port, server name, and servlet path. To see this in action, type the following URL in your web browser:

https://wwwcie.ups.com/webservices/Rate

This will be returned:

Service Name: RateWS
Remote User: null
Server Port: 443
Server Name: wwwcie.ups.com
Servlet Path: /Rate

Negotiated Rates

Negotiated Rates are available in the UPS Customer Integration Environment and are returned when the Negotiated Rate indicator is provided in the rate request. The Negotiated Rates returned *do not reflect the contractual rate and may vary.* (Generally they are 1% off the published rate.)

Also in the Customer Integration Environment the shipper eligibility for Negotiated Rates is not fully verified. For shipper eligibility requirements refer to Negotiated Rates section within UPS Rates & Service Selection.

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